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To: Liaison Software Company  
From: Jose A. Jimenez  
Attn: Tom Nielsen  
Re: Testimonial

Dear Mr. Nielsen,

I want to start by thanking your company for all the extra effort you have put into integrating your software to our demanding needs. Ever since we started using your Messenger product we have reduced phone costs by at least 30%. To me this is a significant amount since all of our calls are long distance calls overseas. We have taken full advantage of the e-mail capabilities that Messenger offers. I have also reduced costs in other departments such as accounting by using your collector module, which automatically sends statements to my customers. Messenger has really made a difference for us; I would recommend this product to anyone who is interested in reducing costs, and having the competitive edge with the technology, that Messenger offers.

Sincerely,  
Jose A. Jimenez  
IS Director  
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